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**Abstract**

The publication assembles a selection of keynote presentations and the excellent papers that

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contributed to lively discussions at the 5th European Quality Assurance Forum (EQAF) which was held at the University Claude Bernard Lyon I, France on 18-20 November 2010 and gathered together around 500 academics and experts in quality assurance .The keynotes and papers discuss how quality assurance tools and processes implemented at institutional and agency level relate to European and national level policy discussions, and interact with and support institutional QA frameworks and the development of a quality culture in European higher education institutions. In addition, this publication marks the 5th anniversary of EQAF by including a short historical account and further reflection on the discussions that have taken place over the years and in particular during the 2010 Forum. (HRK / Abstract übernommen)

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